



QUALITY AND ENVIRONMENT POLICY

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The Management Body of the NWorld, consulting company specialized in Banking, Markets and Insurance, is aware of the importance of maximizing the quality of its services and guaranteeing the protection of the environment, committing itself to always have the necessary resources to develop the strategic lines of action that adjust to the achievement of these goals, based on Knowledge, Talent and Innovation.

We have always grown by adding value from deep knowledge of the business. Always using our own technical capabilities and special care in delivery, to provide end to end services in the financial and insurance sector. In this way, we are committed to promoting the sustainable development of any project, company or organization.

To this end, NWorld undertakes to:

- Understand the current and future needs of stakeholders, meeting them and even exceeding their expectations whenever possible.
- Ensure that the legal and regulatory requirements that are applicable to our activity are known, complied with and kept up to date.
- Orient processes and activities towards improving the satisfaction of our customers (internal and external) and other interested parties.
- Provide added value to our services based on the demands of our customers, based on personalized treatment, new technologies and respect for our values.
- Adopt the principle of prevention in terms of the impacts generated in the development of our activity.
- Minimize these environmental impacts when they cannot be avoided through effective management planning.
- Promote processes and practices that guarantee the sustainable use of resources (efficient consumption), waste management, pollution prevention and responsible sourcing associated with the organization's infrastructures, adopting effective measures to improve these aspects.
- Train and sensitize all staff to ensure that the principles set out in this policy are complied with
- Encourage communication about the importance of effective quality and environmental management.
- Ensure the necessary resources to make this possible

NWorld establishes a Quality and Environmental management system in order to achieve continuous improvement in the performance of our activity in terms of process efficiency, customer relations and interaction with the environment, and that provides a reference framework to ensure the establishment and review of quality and environmental objectives.

The Management Body also undertakes to organize, develop and monitor the programs and / or actions that are necessary in the company for the proper functioning of the system, in accordance with ISO 9001 and ISO 14001, which must be assumed by all employees and collaborators of the same, in order to achieve the objectives.

The scope of the policy covers all activities of the company.

NWorld keeps this policy available to all interested parties who require it.

